



**VENUE HIRE**  
with Catering

# VENUE TERMS WITH CATERING

**TangleWood Venue Hire Terms with Catering:** Venue hire includes: Venue with selected Menu, co-ordination and service fee, cutlery and crockery, glassware, tables, chairs, table setup and clean up, venue cleaning and one appointment to finalise function arrangements.

**Client Decor:** Candles are only allowed when provision is made for wax. No nails allowed in walls, or plants may be removed from the garden.

**Liquor License:** TangleWood is fully licensed. This means no own beverages or alcohol allowed. We charge a corkage fee of R35 per bottle wine or sparkling wine with prior arrangement only.

**Catering & Beverage:** All food and beverages, including snacks and soft drinks will be supplied by TangleWood. Special orders must be placed latest 10 days before the function date, and paid in full.

**Appointments and Arrangements:** Please make an appointment with the office for viewing and final arrangements. All arrangements must be in writing. Final arrangements, including guest numbers must be confirmed 10 days before the event with [office@tanglewoodnatureestate.com](mailto:office@tanglewoodnatureestate.com)

**Numbers & Children:** No deductions will be made to final numbers once the invoice has been issued. TangleWood will only cater for the agreed final numbers. Children under 10 years are charged 60% of the menu price.

**Deposit & Confirmation:** Quotes are valid for (7) days and a 50% deposit is required to confirm the booking. Full outstanding balance must be received latest 7 days before event. No function will take place if the full account has not been settled.

**Rescheduling and Cancellations;** Cancellation terms apply to a postponement or date change. In general, deposits are non refundable unless TangleWood has rebooked your function date with a new client. Costs incurred by TangleWood will be deducted from any refund amount.

**Weather:** TangleWood does not accept responsibility for any delays, postponements, cancellations as a result of weather and its associated effects.

**Music and Noise:** TangleWood runs a low noise campsite/property. Client may not play music including via radio, cell phone or any other musical instrument. TangleWood may play soft background music from the bar, however volume is controlled to ensure no impact on other clients.

**Damages/Breakages:** Clients are responsible for guest damages and breakages are charged at replacement costs.

